

Established in 1989



Miles of Tiles

*Unifying Teams Through
Art Collaboration*



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*Healthcare organizations rely on all of their caregivers,
every department, clinical and non-clinical alike, to be and do
their best for patients and their families every day.*

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In a culture where living up to the promise of being patient-centered is a priority, there is no place for an “us vs. them” mentality. In so many cases and too many places, this attitude represents a primary roadblock for achieving consistently high levels of quality, service, safety and satisfaction.

At Impact!, we facilitate lasting and positive culture shift. We work with hospitals by helping them get to the heart of their behavior, intergenerational, and communication barriers fueling discord and divide, replacing these with a right-sized and firm foundation built on shared trust, respect, collaboration, accountability, and teamwork.

A hands-on approach to developing unity...

The Mosaic Project

The Miles of Tiles Mosaic is just one of many examples of our unique, hands-on approach to inspire unity and collaboration amongst hospital and healthcare teams.

The “Caregivers Tree” is the collective work of over 600 hospital team members, all of whom participated in one of 16 staff retreats held over a period of four months. At the end of each day, participants were partnered 2:2 and directed to glue their tiles to a small piece of canvass spattered with paint colors. They were given limited direction, and empowered to use their imagination, collaboration and communication tools introduced throughout the retreat experience.

Without having an image of the final design; even the skeptics in the room believed that the project would come into focus. Soon after the retreats concluded, The Impact! art design team installed the mosaic with support and assistance from the hospital’s facilities team.

Today, the 12’ x 6’ Caregivers Tree Mosaic floats on a wall in the East Lobby Corridor of Columbia Memorial Hospital in Astoria, Oregon. It serves as a constant reinforcement of the power of trust and teamwork and enhances the patient-centered, healing environment.

Ask us how we can help you make a different kind of impact!

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